



February 26, 2010

Ms. Marlene Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Suite TW-A325
Washington, D.C. 20554

Re: Annual 47 C.F.R. § 64.2009(e) CPNI Certification for 2010

Dear Ms. Dortch:

Please find attached World Communication Center, Inc's (WCC's) Annual Customer Propriety Network Information (CPNI) Certification and Statement of CPNI Compliance Procedures.

Please direct any inquiries regarding this submission to my attention.

Regards,

A handwritten signature in black ink, appearing to read 'Gina M. Martinez', is written above the printed name.

Gina M. Martinez
General Manager

Attachments

cc: Best Copy and Printing, Inc. (via email) FCC@BCPIWEB.COM

Annual 47 C.F.R. § 64.2009(e) CPNI Certification
EB Docket No. 06-36

Annual 64.2009(e) CPNI Certification for 2010

Date Filed: February 26, 2010

Name of company covered by this certification: World Communication Center, Inc.

Form 499 Filer ID: 823974

Name of signatory: Gina Martinez

Title of Signatory: General Manager

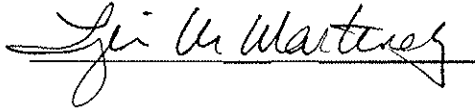
I, Gina Martinez, as General Manager, World Communication Center, Inc. certify that I am an officer of World Communication Center, Inc. ("WCC"), the company named above, and acting as an agent for WCC, that I have personal knowledge that WCC has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C. F. R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how WCC's procedures ensure that WCC is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

WCC has not taken any actions (proceedings instituted or petitions filed by WCC at either state commissions, any courts, or at the Commission) against data brokers in the past year. It is understood that companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI and what steps it takes to protect CPNI.

WCC has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of complaints WCC has received related to unauthorized access to CPNI or unauthorized disclosure of CPNI, broken down by

category of complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information or instances of improper access to online information by individuals not authorized to view the information.

Signed: 

STATEMENT OF CPNI COMPLIANCE PROCEDURES

World Communication Center ("WCC") has established and implemented internal operating procedures which are designed to ensure compliance with the requirements of Section 222 of the Communications Act of 1934, as amended, (Privacy of Customer Information) and with the Federal Communications Commission's rules governing Customer Proprietary Network Information ("CPNI") which are codified at 47 C. F. R. Part 64, Subpart U.

Primary responsibility for WCC's practices and policies resides with the company's General Manager, in consultation with its other executives and with its outside regulatory counsel. Those officers have reviewed Section 222 and the FCC's CPNI rules and are thoroughly familiar with their requirements.

WCC does not make available to any affiliated or unaffiliated entity information which meets the definition of CPNI codified at 47 U. S. C. § 222(h)(1), except when required to do so by law (*e.g.*, when subject to a properly-issued subpoena by law enforcement departments). Neither does WCC use its customers' CPNI data for any purpose other than to notify customers about their service provided by WCC.

WCC will disclose to a customer that customer's own CPNI information. It will also disclose that CPNI information to a person specifically designated by the customer such as, for example, an attorney who represents the customer in a matter where the CPNI information is necessary to the attorney's effective representation of the customer, but only after receiving a direct request in writing from the customer.

Since WCC does not use CPNI for any purpose and does not, under any circumstances, provide CPNI to other entities (except when compelled to do so or as requested to do so by customers), it has not implemented either "opt-in" or "opt-out" approval procedures as those terms are defined at Section 64.2005 of the Commission's rules.

All WCC personnel having access to CPNI have been instructed in WCC's policies governing CPNI.

In the event that WCC, in the future, would utilize CPNI or provide CPNI to other entities other than as described above, it will first provide customer notifications of their CPNI rights as required by the Commission's rules.

These procedures have been approved by WCC's corporate officers.